



Service Star Award Nomination Form

The Service Star Award is presented to employees who have demonstrated exemplary job performance. Eligible candidates must be employed by TLC member businesses for a minimum of two years. Candidates for the Service Star Award must serve customers either directly (receptionists, restaurant servers, etc.) or indirectly (housekeepers, service technicians, etc.). **Nomination deadline is January 8th, 2010.**

Please print or copy and paste form to fill out.

Employee's Name _____ Date of Hire _____

Company _____ Current Position _____

Other positions held at your company _____

How long has the candidate worked in the industry? _____

Nomination form submitted by: _____

Address _____ City _____ State _____ Zip _____

1. Give at least one specific example of a situation in which the candidate performed above and beyond what is expected for his/her position.

2. Are there other examples of exemplary service? If yes, please explain.

3. If applicable, please give an example of how the candidate turned a potential "disaster" into a success.

4. Please list any community and/or company awards and recognition this candidate has received.

5. Is there anything you would like to add to this nomination?

6. If applicable, include a copy of at least one letter **from a customer that compliments the candidate's service.**

Finalists and the recipient of the award will be announced at the Annual Tourism Awards and Scholarship Dinner on **February 11th, 2010.** You will be notified if your employee is a finalist. All finalists will be presented with a certificate; we encourage companies whose employee is a finalist to invite the employee as their guest.